

# Self assessment questionnaire (AEO)

This contains the initial application form for the Authorised Economic Operator (Compliance) license.

- 0 Preparation and involvement
- Company's information
  - 1.1 General company information

# 0 Preparation and involvement

Making sure the scope of preparing for the AEO application is clear and all relevant stakeholder are identified. All Forms of the "Self assessment questionnaire (SAQ) application AEO" are construed in a manner aimed at easily obtaining information from the relevant stakeholder in a format identical to that provided by Customs, allowing for easy copy paste.

**Please note, it is recommended that you read the European Commission's Authorised Economic Operator Guidelines (TAXUD/B2/047/2011-REV6) before applying for AEO This is available via the European Commission's Europa website.**

0 - Which departments including management, have you involved in the process to prepare your company for the AEO application? Have you involved customs or third parties in the process (consultants etc.)?

## Management Team

General manager	Christiaan van Nielen
Operations (OPS) manager	Milton Lobman
Customs Compliance manager	Nazra Enait
Customer Services and Customs (CSC) manager	Edwin Ebrahimi
Finance controller	Yvo Geelen
IT manager	Lourens van Aardt
HR manager	Marijn van Oudenhoven
Project establishment manager	John Ravenscroft

## CSC team

- CSC Representatives

## OPS team

- OPS subject matter expert

## IT Team

- IT advisor.

### **Customs external advisory**

- EY
- Customs matter expert (Sway-it B.V.)

### **AEO Project manager**

Name and details

Name: Nazra Enait

Function: Customs compliance manager

### **AEO - Compliance**

#### **Project team**

#### **Compliance manager**

Q - Name and details

Name: Nazra Enait

Function: Customs compliance manager

Q - 1.1 General company information (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-02>

Q - 1.2 Volume of business (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-03>

Q - 1.3 Information and Statistics on customs matters (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-04>

Q - 2 Compliance record (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-05>

Q - 3.1 Audit trail (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-06>

Q - 3.2 Accounting and logistical system (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-07>

Q - 3.3 Internal control system (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-08>

Q - 3.4 Flow of goods (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-09>

Q - 3.5 Customs routines (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-10>

Q - 5.1 Practical standards of competence (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-15>

Q - 5.2 Professional qualifications (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-16>

### **IT manager**

Q - Name and contact details

Lourens van Aardt

Lourens.vanAardt@impalaterminals.com

Q - 3.6 Procedures for back-up, recovery and fall back and archiving (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-11>

Q - 3.7 Protection of computer systems (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-12>

Q - 3.8 Documentation security (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-13>

### **Finance manager**

Q - Name and details

Yvo Geelen

Yvo.Geelen@impalaterminals.com

Q - 4 Financial Solvency (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-14>

# Company's information

This section is mainly to give the customs authority an overview on the company. The information requested can be given in a general way and serves as a snapshot of applicant's activities on the date of the application submission. If the requested information is already available to the competent customs authority then indicate this on the form or provide a reference to when the information was submitted.

# 1.1 General company information

First Paragraph to Chapter 1 Company information. All Forms of the "Self assessment questionnaire (SAQ) application AEO" are construed in a manner aimed at easily obtaining information from the relevant stakeholder in a format identical to that provided by Customs, allowing for easy copy paste.

1.1.1. Please state the name, address, date of establishment and legal form of the organisation of the applying company. Include the URL of your company's website if applicable. If your company is part of a group, please provide a brief description of the group and indicate if any other entities in the group: a) already have an AEO authorisation; or b) have applied for AEO status and are currently undergoing an AEO audit by a national customs authority. If you are submitting an application covering Permanent Business Establishments (PBEs),, please indicate their full names, addresses and VAT identification numbers. If the company is established for less than three years, please specify whether the reason is due to an internal reorganisation of a previously existing company (e.g. incorporation or sale of a business unit). In this case please give details regarding the reorganisation.

[-Concept goods presentedUntitled.pdf](#)

Impala Terminals Rotterdam B.V.  
Maasvlakte Rotterdam  
Beerweg 101  
Havennummer 7033  
3199 LM Maasvlakte Rotterdam

<https://www.impalaterminals.com/>

Date of establishment: 20-09-2019 - New company

Impala Terminals Rotterdam (ITR) is part of the Impala Terminals Group (ITG), a joint venture between Trafigura (50%) and IFM investors (50%). ITG manages 44 Terminals in 32 countries specialised in dry and liquid bulk.

None of the group entities currently hold an AEO license. No applications are currently ongoing.

"b. are currently undergoing an AEO audit by a national customs authority."

1.1.2. Please give the following details (if they apply to the legal form of your company: a) Full details of the owners or main shareholders including percentage shareholding held b) Full details of the board members and/or managers c) Full details of advisory board if any and board of directors d) Full details of the person in charge of your company or exercising control over your company's management. Details should include full name and address, date of birth and National Identification Number (e.g. national ID Card number or National Insurance Number).

Impala Terminals Group S.a.r.l. (ITG)  
17 Boulevard F.W. Raiffeisen  
2411LL Luxembourg

Holding 100% of ITR.

### **Directors ITG**

Maxime Michel Roberti - 26-03-1984  
Remy Cornet - Rie Sante-barbe 27, 6900WA Belgium - 08-06-1984  
Antoine Richard - 21-10-1993  
Arnoud Brion - Rue de la Petite Chauviere 146741 Vance Belgium - 06-03-1987

### **Directors ITR**

Christiaan Simon van Nielen - Borodinlaan 9 3055KC Rotterdam - 09-06-1974

1.1.3. Please give full details of the person in charge of your customs matters. Details should include full name and address, date of birth and National Identification Number (e.g. national ID Card number or National Insurance Number).

Nazra Soeradija Gatoen Enait - Beverwaardseweg 261 3077GL Rotterdam - 28-12-1983

1.1.4. Please describe briefly your commercial activity and state your role in the international supply chain (manufacturer of goods, importer, exporter, customs broker, carrier, freight forwarder, consolidator, terminal operator, warehouse keeper, etc.). If you have more than one position, include all.

ITR is a Tank Storage Terminal in the Fluid bulk industry comprising of 54 shore tanks and a total capacity of 1.3 million cubic meters. ITR provides an infrastructure for handling and storing mineral oil products, whereby ITR is not the owner of the product, but a service provider. Part of the services provided is fulfilling customs formalities both in the role of a customs representative and/or declarant. Products will be stored and manufactured/processed.

1.1.5 Please specify the locations involved in customs activities, list the addresses, the name, the telephone numbers and the email of contact points and give a brief description of the business conducted in the following (including other MS and third countries): a) the individual locations of your company as a legal entity (please indicate approximate number of employees in each

department), b) the sites where a third party executes outsourced activities for your company.

Impala Terminals Rotterdam B.V.  
Maasvlakte Rotterdam  
Beerweg 101  
Havennummer 7033  
3199 LM Maasvlakte Rotterdam

### Contactpersons

Nazra Enait and Edwin Ebrahimi  
nazra.enait@impalaterminals.com  
0629086525

1.1.6. Do you buy from/sell to businesses with which you are associated? Yes/No

No

1.1.7. Describe the internal organisational structure of your company and the tasks/ responsibilities of each department.

We refer to the AO/IC document as fundamental part of the Impala Customs Control Framework, essential part of the Customs Control Framework of Impala Terminals Rotterdam B.V.

1.1.8. Please give the names of senior management (Directors, heads of departments, head of accounting, head of customs department etc.) of the company and briefly describe the stand-in rules.

Function	Stand-in
Christiaan van Nielen - General Manager	Milton Lobman - Operations Manager
Milton Lobman - Operations Manager	Christiaan van Nielen - General Manager
Edwin Ebrahimi - Customer Service & Customs Manager	Nazra Enait - Customs Compliance Manager
Nazra Enait - Customs Compliance Manager	Edwin Ebrahimi - Customer Service & Customs Manager
Gert-Jan Crucq - HSE Manager	Christiaan van Nielen - General Manager
Robert Streep - Maintenance Manager	
Lourens van Aardt - IT/OT Manager	
Marijn van Oudenhoven - HR manager	

A replacement takes effect when the person in the role is absent for an extended period. During this time, the temporary replacement assumes responsibility for the organisational roles, rights,

and decision-making.

1.1.9. How many people are employed by your enterprise? Please indicate one of these options:  
Micro, Small, Medium or Large

Medium

1.1.10. a) If you agree to the publication of the information in the AEO authorisation in the list of authorised economic operators on the TAXUD website, please give your consent in Annex 1 to this SAQ.

Agree, Annex 1 completed and signed

1.1.10. b) If you can give your consent to the exchange of the information in the AEO authorisation in order to ensure the implementation of international agreements with third countries on mutual recognition of the status of authorised economic operators and measures related to security, please fill in Annex 1 to this SAQ.

Agree, Annex 1 completed and signed