

# 0 Preparation and involvement

Making sure the scope of preparing for the AEO application is clear and all relevant stakeholder are identified. All Forms of the "Self assessment questionnaire (SAQ) application AEO" are construed in a manner aimed at easily obtaining information from the relevant stakeholder in a format identical to that provided by Customs, allowing for easy copy paste.

**Please note, it is recommended that you read the European Commission's Authorised Economic Operator Guidelines (TAXUD/B2/047/2011-REV6) before applying for AEO This is available via the European Commission's Europa website.**

0 - Which departments including management, have you involved in the process to prepare your company for the AEO application? Have you involved customs or third parties in the process (consultants etc.)?

## Management Team

|   |                       |
|---|-----------------------|
| General manager                             | Christiaan van Nielen |
| Operations (OPS) manager                    | Milton Lobman         |
| Customs Compliance manager                  | Nazra Enait           |
| Customer Services and Customs (CSC) manager | Edwin Ebrahimi        |
| Finance controller                          | Yvo Geelen            |
| IT manager                                  | Lourens van Aardt     |
| HR manager                                  | Marijn van Oudenhoven |
| Project establishment manager               | John Ravenscroft      |

## CSC team

- CSC Representatives

## OPS team

- OPS subject matter expert

## IT Team

- IT advisor.

### **Customs external advisory**

- EY
- Customs matter expert (Sway-it B.V.)

### **AEO Project manager**

Name and details

Name: Nazra Enait

Function: Customs compliance manager

### **AEO - Compliance**

#### **Project team**

#### **Compliance manager**

Q - Name and details

Name: Nazra Enait

Function: Customs compliance manager

Q - 1.1 General company information (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-02>

Q - 1.2 Volume of business (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-03>

Q - 1.3 Information and Statistics on customs matters (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-04>

Q - 2 Compliance record (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-05>

Q - 3.1 Audit trail (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-06>

Q - 3.2 Accounting and logistical system (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-07>

Q - 3.3 Internal control system (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-08>

Q - 3.4 Flow of goods (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-09>

Q - 3.5 Customs routines (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-10>

Q - 5.1 Practical standards of competence (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-15>

Q - 5.2 Professional qualifications (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-16>

### **IT manager**

Q - Name and contact details

Lourens van Aardt

Lourens.vanAardt@impalaterminals.com

Q - 3.6 Procedures for back-up, recovery and fall back and archiving (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-11>

Q - 3.7 Protection of computer systems (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-12>

Q - 3.8 Documentation security (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-13>

### **Finance manager**

Q - Name and details

Yvo Geelen

Yvo.Geelen@impalaterminals.com

Q - 4 Financial Solvency (consider entering URL of the respective Form Instance to keep an overview)

<https://www.bzctrl.com/impala/#/todo/IMP-NLD-ITR-AEO-14>

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